



# Bed Bug Liquid Follow Up Preparation

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Help Us, Help You!

## #1 - Safety 1<sup>st</sup>:

Remove ALL people (residents) and pets (including birds, fish, etc.), and stay away for 4-6 hours AFTER treatment.

## #2 - Reduce, Remove, and Organize:

Provide a clean, open environment that will allow the Pointe Technicians to access ALL areas of your home. They need to access ALL of the places, that don't normally get access – under beds, behind dressers, back corner of closets, behind book shelves, under night stands, behind headboards, etc...

Clean ALL laundry piles, gather and put away ALL toys, have ALL dishes done, and vacuum ALL carpet. The technicians need a CLEAN, OPEN environment.

## #3 - Avoid Additional Fee's:

To avoid a reschedule fee, clean-up fee, or delayed start fee, call your Pointe representative to discuss preparations that have been completed and verify that your residence is ready to go.

Delayed start fee (up to 10% of the contract value) can be applied if the Pointe Technicians are unable to begin the job because the premises is not ready. Including but not limited to tenants still in property, doors locked or no access, preparations not complete, pets not being secured and removed, etc...

Cleaning fee (up to 10% of the contract value) can be applied if PPC technicians need to bag or remove cluttered items including but not limited to clothing, toys, storage items, books, papers, etc...

Reschedule fee (up to 30% of the contract value) will be applied if the job needs to be rescheduled. To avoid a reschedule fee, contact your PPC representative 48 hours prior to your service.

\*If unable to complete any of these items, you **MUST** contact your Pointe Representative prior to treatment.

**POINTE Representative:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Customer acknowledges by signing below that they received a copy of these instructions:**

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_