

## Cockroach Treatment Preparation

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1. **Clean and clear the kitchen sink, counters, & table.**
2. Anything that is on the floor needs to be **picked-up** as much as possible and **moved** away from the walls, to **ensure proper coverage of product application.**
3. Unit needs to be **vacant for 4 hours** (minimum) **After** treatment is complete. **Treatment application time is up to four hours per unit.** (Treatment times vary, depending on infestation, cleanliness, access, and size of the dwelling. Technicians will communicate with the resident or property manager, day of.)
4. **Avoid Additional Fee's:**

To avoid a reschedule fee, clean-up fee, or delayed start fee, call your Pointe representative to discuss preparations that have been completed and verify that your residence is ready to go.

- **Delayed Start fee** (up to 10% of the contract value) can be applied if the Pointe Technicians are unable to begin the job because the premises is not ready. Including but not limited to tenants still in property, doors locked or no access, preparations not complete, pets not being secured and removed, etc...
- **Cleaning fee** (up to 10% of the contract value) can be applied if PPC technicians need to bag or remove cluttered items including but not limited to clothing, toys, storage items, books, papers, etc...
- **Reschedule fee** (up to 30% of the contract value) will be applied if the job needs to be rescheduled. To avoid a reschedule fee, contact your PPC representative 48 hours prior to your service.

**Pet Safety:** Remove food and water from dishes (and wash with warm soapy and water after Treatment). All pets need to be removed from property (including birds, bird cages, and reptiles). Fish tanks need to be unplugged, and covered with a damp towel.

**After Treatment:** Any surfaces that are eaten on or used for food preparations, (countertops, stoves, cutting boards), needs to be washed with warm soapy water.